



## ACE Recreational Marine Insurance

# Marine Claims Procedures for Elite Yacht® Policies Vessels valued at \$5 million and greater

### First Notice of Loss – Contact Information

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**All New Elite Yacht Marine Loss Reports, Attachments and Correspondence should be e-mailed or faxed to Paul Keane:**

E-Mail: Paul.Keane@acegroup.com

Fax: 866 635-5687 or 302 476-7831

### All Other Claims Correspondence – Contact Information

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**All other Claims Correspondence should be faxed or e-mailed to:**

Fax: 866 635-5687

Email: Adjuster's email address will be provided with claim acknowledgement

**Any Subsequent Elite Yacht Claims Documents sent by mail should be addressed to:**

ACE USA Claims

P.O. Box 5117

Scranton, PA 18505-0547

*Please be sure to clearly indicate both the Addressee and Claim Number on any mailed correspondence.*

**The following are the primary points of contact for all Elite Yacht claims:**

Paul Keane, AVP Claims 302 476-7834

Andrew Bumstead, Team Leader Claims 302 476-6060

Twanda Martin, Sr. Claims Representative 302 476-6481

ACE Recreational Marine Claims 800 433-0385

**Emergency-Only Phone Numbers available 24/7 – 365 days:**

After-Hours 302 222-4255 Primary Contact

Paul Keane 925 324-1495



### ACE Recreational Marine Insurance

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