ACE Recreational Marine Insurance

Marine Claims Procedures

First Notice of Loss and Claims Contact Information

All New Recreational Marine Loss Reports and Attachments should be faxed or e-mailed to:

E-Mail: ApolloRecMarFNOL@acegroup.com
Fax: 877 746-4619

All other Claims Correspondence should be faxed to:

Fax: 866 635-5687

Any Claims Documents sent by mail should be addressed to:

ACE USA Claims
P.O. Box 5117
Scranton, PA 18505-0547
Please be sure to clearly indicate both the Addressee and Claim Number on any mailed correspondence.

Important Claims Phone Numbers:

ACE Recreational Marine Claims	800 433-0385
Paul Keane, AVP Claims	302 476-7834
Bettie Brinkman, Claims Manager	302 476-6012

Emergency-Only Phone Numbers available 24/7 – 365 days:

After-Hours	302 222-4255 Primary Contact
Paul Keane	925 324-1495
Joe Smith	302 245-9006

ACE Recreational Marine Insurance
436 Walnut Street
WA11F
Philadelphia, PA
19106

main 215 640-2609
facsimile 215 640-5025

recreational.marine@acegroup.com

© 2009 ACE Recreational Marine Insurance® is the marine marketing and underwriting division of ACE USA, the U.S.- based retail operating division of the ACE Group of Companies. Insurance policies issued by ACE Recreational Marine Insurance are underwritten by the insurance companies of ACE USA that are rated A+ (Superior) by A.M. Best Company and A+ (Strong) by Standard & Poor's. Company ratings as of November 1, 2009.