



ACE Recreational Marine Insurance

Marine Claims Procedures

First Notice of Loss – Contact Information

All New Recreational Marine Loss Reports and Attachments should be faxed or e-mailed to:

E-Mail: ApolloRecMarFNOL@acegroup.com

Fax: 877 746-4619

All Other Claims Correspondence – Contact Information

All other Claims Correspondence should be faxed or e-mailed to:

Fax: 866 635-5687

Email: Adjuster's email address will be provided with claim acknowledgement

Any Claims Documents sent by mail should be addressed to:

ACE USA Claims

P.O. Box 5117

Scranton, PA 18505-0547

Please be sure to clearly indicate both the Addressee and Claim Number on any mailed correspondence.

Important Claims Phone Numbers:

ACE Recreational Marine Claims 800 433-0385

Paul Keane, AVP Claims 302 476-7834

Bettie Brinkman, Claims Manager 302 476-6012

Emergency-Only Phone Numbers available 24/7 – 365 days:

After-Hours 302 222-4255 Primary Contact

Paul Keane 925 324-1495

Joe Smith 302 245-9006



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